

Deborah.Easterling

238650

From: Deborah.Easterling
Sent: Monday, August 27, 2012 3:53 PM
To: 'Charlotte'
Subject: RE: Protest Tega Cay Water and Sewer Rate Hike

Dear Ms. Friel,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Charlotte [<mailto:cjfriel@fmtc.net>]
Sent: Monday, August 27, 2012 3:50 PM
To: PSC_Contact
Subject: Protest Tega Cay Water and Sewer Rate Hike

RECEIVED

FORM MAIL / DNS



* Required Fields

Date: * August 27, 2012

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Protestant Information:

Name * Charlotte Friel

Mailing Address * 2041 Manila Bay Lane

City, State Zip * Tega Cay, SC 29708 Phone * 803 548-1006

E-mail cjfriel@fmtc.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer on the Tega Cay Water Service system. I think the rate hike is very high because the company has not performed satisfactorily over the past few years.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

According to the letter they mailed to customers, the TCWS is requesting a proposed rate increase based on an average consumption of 4,904 gallons (residential tap) per month as follows:

Water Residential increase proposed	+18.54%
Wastewater Residential increase proposed	+66.90%
They claim the combined average increase is:	+43.98%

Since they were previously granted an increase to improve infrastructure in 2010 in the amount of 18%, this should have provided adequate funding to recoup their cost for repairs, etc.

Plus, the company has had other rate increases in the past and that would have provided necessary revenues to repair and maintain the system. The company has neglected the system and the current proposed rate increases are exorbitant and will be a great burden on those on fixed incomes. The City of Tega Cay demographics reflect a high percentage of retirees that are on fixed incomes and the proposed increase in an already down-turned economy will be extremely burdensome, especially for those with very limited incomes.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

I would like to attend, but do not desire to offer sworn testimony.